

FAQs

1) How do I register/Enrol for the classes?

A- Go to Bhangrafit.com.au > Login > create your account> Enrol in the class of your interest.

2) Can I try one class?

A- Yes, Trial class (1st class is for free)

3) What are the charges?

A- You can enrol for full term, which is based on school term (9/10/11 classes per Victorian School Terms) and cost is \$15/class, so can be around \$150/term on an average.

4) If I miss a class how can I manage?

A- We have classes running on Monday, Wednesday and Thursday, it is preferred if you can do makeup class same term, if for some reason you are not able to do your makeup class, please discuss with Sher.

5) I can't attend whole term are there any other options?

A- Yes there are few options available - Drop in is \$20/ class or you can purchase 10 class pass for \$180, however there are only limited spots available. If class is full we might not be able to issue you a class pass. For any further questions please see Sher

6) I am having trouble enrolling what can I do?

A- Please call Sher to discuss and setup your account.

7) When do I have to pay?

A- Once you setup Autopay and enroll in a class (only applicable for Term Signup), your spot is reserved (without Autopay setup your spot is not reserved), however you are not charged at the time of sign-up. Your account gets auto debit on 14th of the month, and if term doesn't start on 14th of the month, auto debit happens on or after first class of the term. Drop-in Class and Class Pass have to be paid at the sign up and purchase of the item.

8) Are there any discounts available?

A- Yes we have promotional discounts running all the time along with on going discounts if you attend multiple classes per week or if you have any family member also joining you. Discount can be anywhere from 5% to 24% for one term!!!

9) What for some reason I can't do term after one or two classes?

A- Unfortunately there are no refunds.

10) Do I have to Enrol every term?

A- No, if you have enrolled for the term, you will be setup for Auto Enrolment.



11) Is it Compulsory to setup AutoPay?

A- Yes, AutoPay is compulsory however if you are facing issues, please reach out to Sher.